

# OpenCTI as a Service

Filigran's OpenCTI as a Service offering provides customers with a full managed, up-to-date OpenCTI Enterprise Edition instance in the cloud. Each instance is running in its own tenant to ensure strict segregation between customers.

	MEDIUM PLAN	LARGE PLAN
Managed dedicated instance	✓	✓
Computing	8 vCPU	16 vCPU
Memory	32 GB	64 GB
Storage	256 GB	512 GB
Unlimited connectors and integrations	✓	✓
Unlimited users	✓	✓

## Included in all plans

### STANDARD TECHNICAL SUPPORT

- Ticketing system
- 10/5 support coverage
- 24 hours response times
- Urgent issue 4 hours SLA
- Security notifications
- Unlimited questions and issues
- 2 health checks/year (for on-prem deployment only)
- 1 architecture & integration workshop/year

### PERFORMANCES, MONITORING AND SECURITY

- Audit logging / security supervision 24/7
- Anti-DDoS / unlimited bandwidth



### ENTERPRISE EDITION

- Audit logging and user behavior analytics
- Automation scenarios and playbooks
- Full text indexing of documents
- Natural language processing of data
- Advanced correlation and machine learning

### AVAILABLE TENANT REGIONS

- EMEA
  - EU-Est
  - EU-West
- North America
  - Canada
  - USA-East
  - USA-West
- Pacific Asia
  - Singapore
  - Australia

## ABOUT FILIGRAN

Filigran is a cybertech founded in 2022, providing open source cybersecurity solutions covering threat intelligence management, breach and attack simulation, and cyber risk management.

[filigran.io](https://filigran.io)

[contact@filigran.io](mailto:contact@filigran.io)

